



City of Willow Park

Application for Utility Service

516 Ranch House Road Willow Park, TX 76087 • (817) 441-7108 • www.willowpark.org

TYPE OF ACCOUNT: RESIDENTIAL COMMERCIAL FIRE HYDRANT IRRIGATION SEWER TRASH

DATE FOR SERVICE TO BEGIN: _____ PAPER OR E-BILL _____

First Name	Last Name	Company Name
Date of Birth	Driver's License Number	Social Security Number
Phone number	Work phone	Email

Service Address		
Billing Address (if different than service address)		
Previous address		
Rent or own?	Landlord's name	Age 65 or older?

Would you like to keep your customer information confidential from mailing lists? YES/NO

Would you like to receive notifications from the city messaging system?
Phone: YES / NO Text: YES / NO Email: YES / NO

SECONDARY ACCOUNT CONTACT(IF APPLICABLE)

First Name	Last Name	Company Name
Date of Birth	Driver's License Number	Social Security Number
Phone number	Work phone	Email

CITY USE ONLY DEPOSIT _____ SERVICE CHARGE _____ TOTAL DUE _____

TERMS AND CONDITIONS

1. Water/Sewer furnished hereunder is for the sole use of customer and the selling, furnishing, or permitting the use of water to third parties is expressly prohibited.
2. Water bills must be paid on or before the 10th of each month; otherwise a penalty will be enforced. In the event bills are not paid on or before the delinquent date, water service may be discontinued to the service address, and not resumed until all past due service bills are paid, together with a charge for re-connection.
3. In accordance with Texas Health Department requirements, the customer agrees that no physical connections or cross-connections shall be made between the customer plumbing that is being supplied by the water company and that of any other water supply or possible contamination type connection.
4. All lines up to and including the meter and meter box, the meter cut-off remain the property of the City of Willow Park Water Department, regardless of the location thereof. The customer is responsible for any and all leaks that occur on the discharge side of the meter.
5. It is the responsibility of the customer or a licensed plumber who is registered with the City to lay service line from the meter coupling and provide its own cut-off valve outside of the meter box. Also the customer is responsible to obtain all required permits and inspections.
6. No unauthorized individual shall enter the meter box, nor use the City's meter cut-off valve to turn water on and off. If unauthorized individuals enter the meter box for any reason, it is considered "**Tampering with City Property.**" There will be a charge assessed for tampering and/or damage caused to the City's property, plus the cost of the material used to repair any damage.
7. The duly authorized agents and employees of the City shall have access to the applicant's premises at all times for the purpose of installing meters and other apparatus which the city may desire to install therein in connection with the furnishing of service hereunder and for the purpose of reading meters and inspecting, repairing or removing the property of the City installed upon the applicant's premises.
8. When terminating utility services, any deposits will not be refunded unless a disconnect form is completed with a forwarding address listed. All deposits are first applied to balances and unpaid remainders will be forwarded to collections.
9. Upon breach of any of the above terms or conditions, the Water Department may elect to discontinue water service.

Applicant Signature:

Date: